



## The Five Rights of Clinical Transformation

To maximize the value of change, ensure that your approach to clinical transformation is backed by the Five Rights.

Developed by Greencastle Consulting, the Five Rights approach is a systematic method of maximizing value, and has led to exceptional results in large-scale, clinical initiatives. Complex clinical transformation projects are designed to take your organization to a higher level of performance, but they demand the structure that only the Five Rights of Clinical Transformation can provide.

*"With Greencastle's help, the whole team worked better together and achieved better results."*

*Steve Smith  
Former CIO*

*University of Pennsylvania  
Health System*



### The Five Rights of Clinical Transformation

Greencastle focuses the Five Rights on the critical outcomes hospitals, health systems and ambulatory care providers seek: improved clinical effectiveness and enhanced financial performance through engagement, user acceptance and technology adoption.

## 1. Right Focus

We begin with a well-organized project plan, and keep the decisive success factors foremost in the minds of project sponsors, participants and end users. After all, an implementation team could be leading a disciplined, productive project management effort to no avail if the work is not precisely targeted.

## 2. Right Team

The right cross-section of perspectives, the right assortment of skills, and the right combination of people can make – or break – the critical information flow of an information project. That's why we emphasize laying a foundation for powerful, inclusive teamwork. Greencastle encourages healthcare professionals to make the effort to re-think their work, to see where change creates opportunities.

## 3. Right Energy

Momentum depends on quick wins and a brisk pace to sustain progress. In fact, clinical transformation projects should capture imaginations and create a “buzz” throughout the organization. Greencastle's dedicated sponsorship and enthusiastic teams help maintain excitement and motion by setting expectations carefully, linking technology to process improvement, and allocating resources optimally.

## 4. Right Workflow

Throughout the life of the project, workflow is designed to improve your organization's processes. To create the kind of functional, usable solutions that deliver this ideal value outcome, Greencastle helps organizations continually evaluate operations and workflow that surround any given project.

## 5. Right Impact

Great projects have great impact and help your healthcare organization harness change. It is a requisite part of a solid, deliberate change management effort that leads to widespread adoption of technology and maximizes the value of change.

*“An exceptional model that yields exceptional results.”*



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